PROGRESS AND INDEPENDENCE

ANNUAL IMPACT STATEMENT 2017
Dear Friends,

The Lighthouse of Broward is proud to share our Annual Impact Statement for the last fiscal year ending June 30, 2017. A year focused on Progress and Independence. This year we were honored to receive two national awards for non-profits: Charity Navigator 4 Star designation and GuideStar Platinum Seal of Transparency. These are the most prestigious awards that non-profits can receive recognizing management, financial, fiscal and governance excellence, which emphasize our commitment to nonprofit transparency.

Nevertheless, it is the progression and independence of our clients that is the greatest honor we earn. Throughout the year, our staff receives heartwarming letters when clients complete their goals. Equipped with knowledge, confidence and new friendships they write, “I’m more confident in myself to live a more independent life with less fear and anxiety.” Other message reads, “The Lighthouse helped me and now I can help others.” and, “I am grateful for the experience here at the Lighthouse. I have learned about various devices that are very helpful. The teachers are great. I look forward to sharing my experiences with others who have similar conditions.”

The Lighthouse of Broward is the only local resource for specialized Vision Rehabilitation, offered by our professional staff of 23 who holds 41 advanced degrees combined. Our professionals also have national certifications in the following areas: Vision Rehabilitation Therapy, Orientation, and Mobility, Rehabilitation Counseling, Vocational Evaluation, Case Management, Geriatric Case Management, Teacher of the Visually Impaired, Licensed Mental Health Counselor, Early Intervention Specialist, and Assistive Technology.

Thanks to the contributions of our generous donors, corporate partners, and our selfless volunteers, the Lighthouse of Broward has made a lasting impact on babies, children, teens, working-age adults and seniors who are blind or visually impaired, and their loved ones.

You have made our impact possible! You are making a difference!

We look forward to furthering our progress and independence as we enter our 45th year of service. The Lighthouse values your trust and support and we are committed to earning it every day!

ELLYN DROTZER, MSW LCSW
CEO

DANIEL TROTTMAN
PRESIDENT, BOARD OF DIRECTORS

The Lighthouse has been very helpful to me over the years, they’ve helped me to grow as a person and helped me learn life skills. They’ve helped meet new people, people with similar eye issues like I do. It’s been great to find out that there’s more people like me and I am not the only one so that I don’t feel alone. - Sydney

Photo features: CEO, Ellyn Drotzer, Bryan Hughes VP of LHOB's Board of Directors & Teen Client Sydney & Mom

Joel’s Baking class for Adults & Senior clients & Lifetime learners

“I am grateful to LHOB. The Staff and resources are excellent.”- Vital Living (Seniors) Client
LHOB SERVICES

<table>
<thead>
<tr>
<th>Program</th>
<th>Number of People Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vital Living</td>
<td>288</td>
</tr>
<tr>
<td>(Adult basic Vision Rehabilitation)</td>
<td></td>
</tr>
<tr>
<td>Working Solutions</td>
<td>145</td>
</tr>
<tr>
<td>(Adults with Return to Work Goals)</td>
<td></td>
</tr>
<tr>
<td>Bright Beginnings</td>
<td>33</td>
</tr>
<tr>
<td>(Birth through Age 5)</td>
<td></td>
</tr>
<tr>
<td>David and Jean Colker</td>
<td>50</td>
</tr>
<tr>
<td>KIDS Program (6 – 12)</td>
<td></td>
</tr>
<tr>
<td>TeenLIFE (13- 21)</td>
<td>35</td>
</tr>
</tbody>
</table>

**Total New Clients, Unduplicated** 551

<table>
<thead>
<tr>
<th>Program</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU Low Vision Clinic</td>
<td>451</td>
</tr>
<tr>
<td>Florida Vision Technologies Store</td>
<td>679</td>
</tr>
<tr>
<td>Lifetime Learners</td>
<td>999</td>
</tr>
<tr>
<td>(Graduates of Vital Living Program)</td>
<td></td>
</tr>
</tbody>
</table>

**Total Served, Duplicated** 2680

**Regular Volunteers**

35 individuals
2282 hours
value $55,093.52

2017 Financials

Expenses - $1,901,839

Support & Revenue - $2,048,696

Full independent auditor report at [http://www.lhob.org/donate](http://www.lhob.org/donate)

IMPACT INDICATORS

Vital Living Clients

Q: Are you feeling in greater control and more confident in your abilities to maintain your current living situation as a result of the services you received?
A: Yes 99%

Q: Were you involved in the development of your plan?
A: Yes 100%

Q: Were services provided at a pace that met your needs?
A: Yes 99%

IMPACT INDICATORS

Parents/Guardians of Bright Beginnings Clients

Q: Are you feeling in greater control and more confident in your abilities to support your child and help your child learn in your current living situation as a result of the services you received?
A: Yes 90%

Q: Were you involved in the development of your child’s plan?
A: Yes 100%

Q: Were services provided at a pace that met your child and family’s needs?
A: Yes 100%
**IMPACT INDICATORS**

**TeenLIFE Clients**

Q: Were you involved in the choice of services that were provided by the contractor?  
A: Yes 100%

Q: Were services provided at a pace that met your needs and your family’s needs?  
A: Yes 100%

Q: Do you feel that the services provided addressed the areas most needed?  
A: Yes 100%

Q: Do you feel that this program is providing skills for success in college or work?  
A: Yes 100%

Q: Do you feel that enough work-based learning experiences were provided?  
A: Yes 100%

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**KIDS program clients at Strawberry Fields**

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**IMPACT INDICATORS**

**Working Solutions Clients**

Q: Do you feel you are in greater control and more confident in your ability to maintain, retain, or regain gainful employment or other academic/training goals?  
A: Yes 100%

Q: Were you involved in the development and implementation of your Rehabilitation Program?  
A: Yes 100%

Q: Were services provided at a pace that met your needs?  
A: Yes 98%

Q: Do you feel that the services provided were in direct relation to the targeted skills identified in your DBS plan?  
A: Yes 95%

Q: Do you feel that you have made progress towards your preparation for employment or other academic/training goals?  
A: Yes 99.3%

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**Our Mission**

To provide specialized rehabilitation and collaborative healthcare solutions that enhance the independence, productivity, and dignity of children and adults who are blind or visually impaired.

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**LIGHTHOUSE OF BROWARD**

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